

What's my user ID?

Your user ID is the first initial of your first and last name (lowercase) and your 7-digit college-issued ID number (e.g. ab0123456). You may also look up your ID by clicking [here](#) .

What's my password?

Your initial password is your 6-digit birthdate in **mmddyy** format. For example, if your date of birth is **February 1, 1992**, your initial password would be **020192**. You are STRONGLY encouraged to change your initial password to a more secure password after you have logged in for the first time and have successfully set up your account.

Click [here](#) to update your password after your initial login.

Multi-factor Authentication

When you log into the portal for the first time, you will be required to provide either a mobile phone number or a **personal** email address in order to complete the setup of your account. The phone number or email address you provide will then be used to send you a one-time security code each time you log into the portal. In addition to your user ID and password, you will be required to enter that security code in order to login to the portal.

Click [here](#) to return to the login page.